

Chris Miller

VICE PRESIDENT OF ENTERPRISE RISK MANAGEMENT ♦ UNIVERSITY FEDERAL CREDIT UNION

SELECT TRAINING & EDUCATION

- **Air Force Basic Military Training** (1982)
- **Aero Space Ground Equipment School** (1982)
- **Student Leadership School** (1982)
- **Airmen Leadership School** (1983)
- **Non-Commissioned Officer Preparatory School** (1984)
- **Air Force Basic Military Training Instructor School** (1985)
- **Non-Commissioned Officer Leadership School** (1990)
- **Total Quality Management** (1993)
- **Air Force Office of Special Investigations Academy** (1994)
- **Non-Commissioned Officer Academy** (1994)
- **Basic & Advanced Reed Interviewing & Interrogations** (1994–1995)
- **Air Force Office of Special Investigations Tactical Operation School** (1995)
- **Advanced Air Force Office of Special Investigations Academy** (1998)
- **Integrity Coaching, University Federal Credit Union** (2017)

STRENGTHS & VALUES

My non-traditional career path has equipped me with wide-ranging, invaluable experiences that uniquely position me to identify new opportunities and future leaders from a perspective that is rare in the financial industry. This formative background has empowered me to apply my skill set — mentoring, developing, leading, and serving others has been my passion since my early days in the military.

I was entrusted with and seized opportunities to lead people, often under extreme and stressful conditions. This taught me how to truly connect with those I serve and serve with, driven by my lifelong curiosity to learn. I derive great personal and professional fulfillment from the privilege of contributing my leadership, problem-solving, and strategic planning skills to responsibly protect and support people.

BACKGROUND & KEY CAREER HIGHLIGHTS

I was born in Houston, Texas, and spent most of my youth there other than a short four years in Tulsa, Oklahoma. After graduating from high school, I enlisted in the Air Force and began an almost 40-year journey.

After graduating from basic and technical training, I served as an Aerospace Ground Equipment Technician, ensuring proper maintenance and operations of various complex aircraft support equipment. Seeking a challenge, I embarked on a three-year tour as a Basic Military Training Instructor (MTI). As an MTI at 23 years of age, I was responsible for training and evaluating new recruits for military life suitability. This included assessing the recruits' physical and mental capabilities, leadership potential, and ability to perform under stressful conditions. As a result, I graduated approximately 1,500 airmen into the active-duty Air Force.

Hand-picked in 1993 to serve as Non-Commissioned Officer in Charge of Protocol, I led a team serving numerous distinguished military leaders, and U.S. congressmen and senators, transitioning from Capitol Hill and the Pentagon, to and from locations in the Far East.

I was actively recruited in 1994 into the Air Force Office of Special Investigations (AFOSI), where I spent the remainder of my Air Force career, conducting criminal, counterintelligence, and anti-terrorism investigations and operations worldwide. During my tenure as an AFOSI Special Agent, I led teams through complex and sometimes high-profile criminal investigations, often with global connections. In my counterintelligence and anti-terrorism role, I also led teams in high-threat theaters of operation, working with host nation officials, non-governmental agencies, allied forces, and various U.S. intelligence agencies to counter and mitigate threats.

Upon retiring from the Air Force in 2002, I joined University Federal Credit Union in Austin, Texas, as the Risk Manager responsible for the credit union's overall safety and security. I have served as Manager of Asset Protection, Senior Manager of Asset Protection, and Vice President of Asset Protection, and I currently serve as Vice President of Enterprise Risk Management, responsible for asset protection, information security, collections, and facilities. As a member of the Executive Team, I have the honor of helping to lead the organization now and into the future.

I'm married to my amazing wife, Melissa, and I enjoy cooking, traveling, and pursuing new experiences — everything from new cultures, languages, and people, to new wine, beer, food, and music.

NOTABLE ASSIGNMENTS

- **Air Force Basic Military Training Instructor** (San Antonio, Texas, 1985–1988)
- **Southwest Asia Service** (Incirlik, Turkey, 1991)
- **Operation Provide Comfort** (Incirlik, Turkey, 1991)
- **Non-Commissioned Officer in Charge of Protocol** (Travis Air Force Base, California, 1993–1994)
- **Chief of Criminal Investigations** (San Antonio, Texas, 1995–1997)
- **Operation Joint Forge** (Zagreb, Croatia, 1998)
- **Air Force Chief of Staff Protective Service** (Tel Aviv/Jerusalem, Israel, 1999)
- **Acting Special Agent in Charge** (Alconbury, England, 2000–2001)
- **Superintendent, Special Investigations Operations** (Randolph Air Force Base, Texas, 2001)
- **Operation Enduring Freedom** (Doha/Al Udeid, Qatar, 2001; Bishkek, Kyrgyzstan, 2002)
- **Chairman of the U.S. Joint Chiefs of Staff Protective Service** (Bishkek, Kyrgyzstan, 2002)

AWARDS

Below the Zone Promotion (1984) ♦ John Levitow Award, Non-Commissioned Officer Leadership School (1990) ♦ Humanitarian Service Medal (1991) ♦ Non-Commissioned Officer of the Year (1991) ♦ Stripes for Exceptional Performers (STEP) Promotion (1993) ♦ Joint Service Commendation Medal (1998) ♦ Air Force Commendation Medal (awarded five times) ♦ Meritorious Service Medal (awarded twice)